

National Do Not Call Registry

Data Book FY 2016

October 1, 2015 – September 30, 2016



TABLE OF CONTENTS

<u>Report Subject</u>	<u>Page No.</u>
Introduction	3
Registrations and Complaints	
Active Registration and Complaint Figures by Fiscal Year	4
Fiscal Year 2016 Complaint Figures by Month and Complaint Type	5
Fiscal Year 2016 Registration and Complaint Figures by State Population.....	6
State Rankings for National Do Not Call Registry Registrations by State Population	7
Entities Accessing the Registry	
Entities Accessing the Registry by Fiscal Year	8
Appendix:	
Registration and Complaint Figures by Consumer State and Area Code	9

INTRODUCTION

The National Do Not Call Registry (Registry) provides consumers with an easy and efficient way to register their preference not to receive most telemarketing sales calls.

The Registry has continued to grow since its inception in the summer of 2003. As of September 30, 2016, there were 226 million active registrations.¹ Consumers can register their phone number(s) on the Registry by either calling a toll-free number (888-382-1222) from the telephone number(s) they wish to register or using the do-not-call website (<https://www.donotcall.gov>). The do-not-call rules require telemarketers and sellers to remove the numbers on the Registry from their call lists at least every 31 days. Telemarketers can access the Registry through a website (<https://telemarketing.donotcall.gov>) dedicated to that purpose.

Consumers notify law enforcement of violations of the do-not-call rules by submitting complaints to the Federal Trade Commission (FTC) via either the toll-free number or the website. Law enforcement officials can then review these complaints, as well as consumer registration information and telemarketer access information, through the Consumer Sentinel Network (CSN), a secure Internet website maintained by the FTC. For more information about CSN, please visit www.FTC.gov/sentinel. Law enforcement personnel may join CSN at <https://register.consumersentinel.gov>.

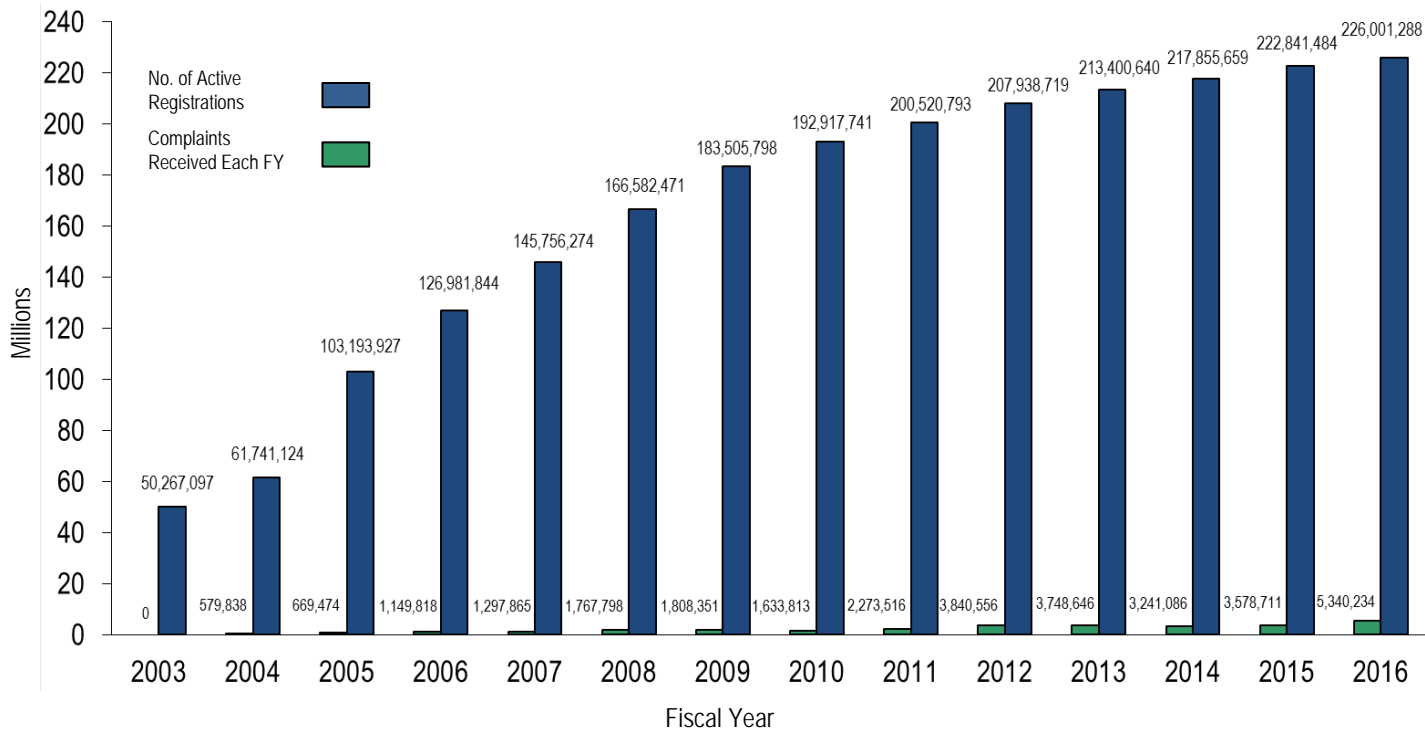
The *National Do Not Call Registry Data Book* contains statistical data regarding the registrations on the Registry, the subscriptions of entities (e.g., telemarketers and sellers) accessing phone numbers on the Registry, and the complaints consumers submit to the FTC about companies allegedly violating the do-not-call rules.

The *National Do Not Call Registry Data Book* for Fiscal Year 2016 is based on unverified complaints reported by consumers. This report is not based on a consumer survey.

¹ For the purposes of this report, “active registrations” are those registrations consumers have placed on the Registry and have not been subsequently deleted by the consumer or removed by the FTC because the number was disconnected and reassigned. If a telemarketer downloaded the Registry on the reported day, this is the number of registrations that would have appeared.

National Do Not Call Registry

Active Registration and Complaint Figures¹



Active Registration and Complaint Figures¹

June 27, 2003 through September 30, 2016

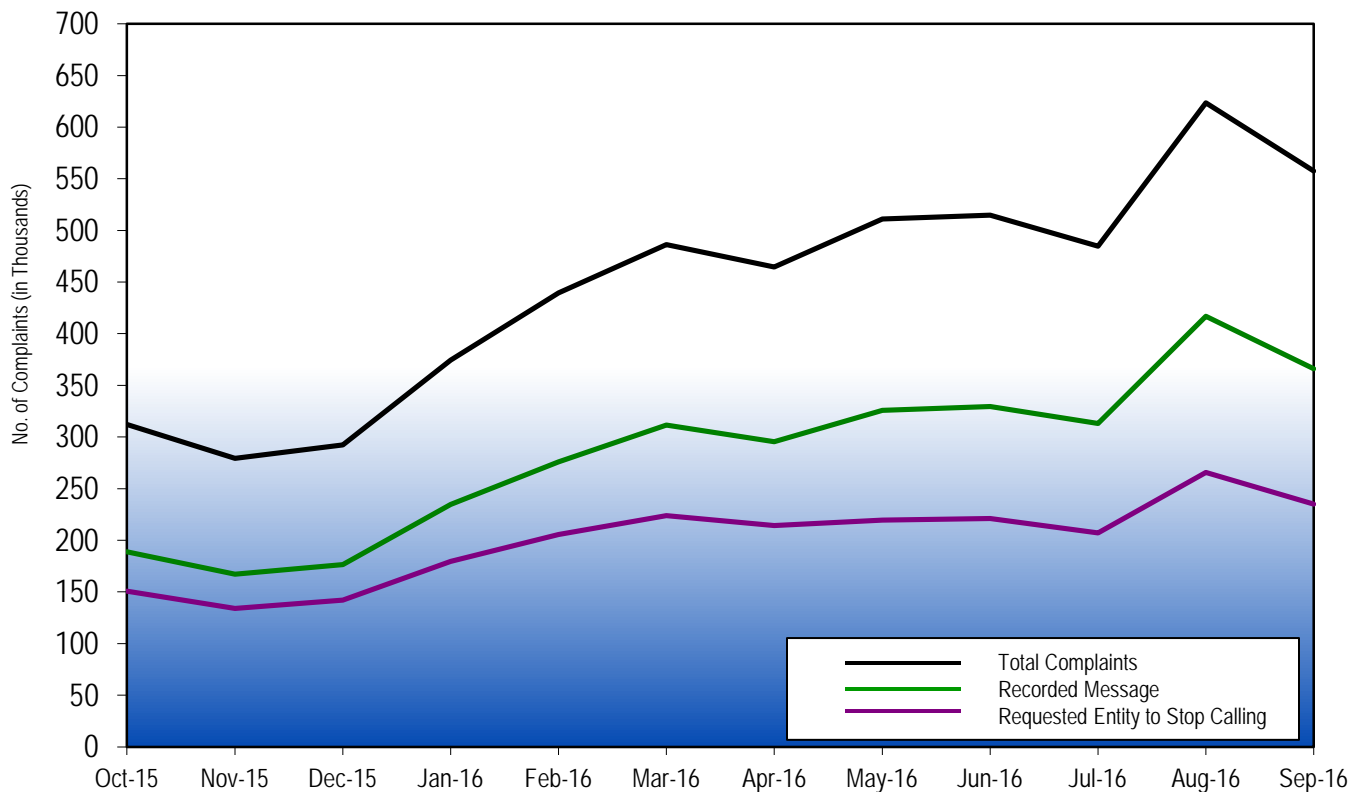
Fiscal Year	No. of Active Registrations	Increase in Active Registrations	No. of Cumulative Complaints	Complaints Received Each Fiscal Year
2003	50,267,097	50,267,097	0	0
2004	61,741,124	11,474,027	579,838	579,838
2005	103,193,927	41,452,803	1,249,312	669,474
2006	126,981,844	23,787,917	2,399,130	1,149,818
2007	145,756,274	18,774,430	3,696,995	1,297,865
2008	166,582,471	20,826,197	5,464,793	1,767,798
2009	183,505,798	16,923,327	7,273,144	1,808,351
2010	192,917,741	9,411,943	8,906,957	1,633,813
2011	200,520,793	7,603,052	11,180,473	2,273,516
2012	207,938,719	7,417,926	15,021,029	3,840,556
2013	213,400,640	5,461,921	18,769,675	3,748,646
2014	217,855,659	4,455,019	22,010,761	3,241,086
2015	222,841,484	4,985,825	25,589,481	3,578,711
2016	226,001,288	3,159,804	30,929,715	5,340,234

¹ Active registration and complaint figures reflect the total number of phone numbers registered and the total number of National Do Not Call Registry complaints submitted to the FTC as of September 30, 2016.

Fiscal Year 2016

National Do Not Call Registry

Complaint Figures by Month and Complaint Type¹



Complaint Figures by Month and Complaint Type¹

	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16
Total Complaints	312,017	279,305	292,337	374,507	439,500	486,410	464,708	511,017	514,725	484,584	623,464	557,660
Recorded Message	188,748	167,258	176,533	234,641	276,042	311,415	295,422	325,943	329,598	313,153	416,914	365,947
Requested Entity to Stop Calling	150,850	134,029	142,103	179,694	205,620	224,006	214,170	219,664	211,094	207,262	265,676	234,867

¹ Complaint types refer to National Do Not Call Registry complaints in which the consumer responded affirmatively to either or both of two questions: "Have you asked this company to stop calling you?" or "Was the call a recorded message?" Consumers may also file a complaint without responding affirmatively to these questions. On September 1, 2009, the National Registry began accepting all complaints regarding calls using a recorded message, regardless of the registration status of the called number.

Fiscal Year 2016

National Do Not Call Registry Registration and Complaint Figures by State Population



Active Registrations

FY 2016 Complaints

Consumer State	Active Registrations ¹	Active Registrations per 100,000 Population ²	FY 2016 Complaints ³	FY 2016 Complaints per 100,000 Population ²
Alabama	3,331,985	68,574	66,710	1,373
Alaska	362,861	49,139	2,006	272
Arizona	4,520,322	66,202	132,984	1,948
Arkansas	1,989,596	66,805	43,510	1,461
California	25,548,739	65,267	739,978	1,890
Colorado	4,385,799	80,376	103,087	1,889
Connecticut	3,121,356	86,924	77,087	2,147
Delaware	734,565	77,655	19,688	2,081
District of Columbia	605,725	90,107	18,628	2,771
Florida	14,389,449	70,984	383,017	1,889
Georgia	6,972,018	68,254	168,268	1,647
Hawaii	770,366	53,811	12,814	895
Idaho	1,146,623	69,285	26,673	1,612
Illinois	9,829,741	76,437	272,073	2,116
Indiana	4,025,068	60,805	64,495	974
Iowa	2,450,893	78,456	37,275	1,193
Kansas	2,323,522	79,801	41,781	1,435
Kentucky	3,279,331	74,108	52,390	1,184
Louisiana	2,766,185	59,224	42,494	910
Maine	1,066,511	80,229	15,796	1,188
Maryland	4,593,602	76,478	126,736	2,110
Massachusetts	5,704,559	83,959	136,761	2,013
Michigan	7,809,488	78,704	179,649	1,811
Minnesota	4,255,335	77,516	78,217	1,425
Mississippi	1,601,601	53,523	24,867	831
Missouri	3,981,945	65,453	56,767	933
Montana	779,301	75,444	15,141	1,466
Nebraska	1,468,110	77,424	30,248	1,595
Nevada	1,922,818	66,514	49,986	1,729
New Hampshire	1,200,259	90,204	24,739	1,859
New Jersey	7,168,934	80,028	204,456	2,282
New Mexico	1,529,042	73,332	32,146	1,542
New York	13,822,538	69,826	362,390	1,831
North Carolina	6,706,628	66,780	138,479	1,379
North Dakota	514,180	67,930	5,134	678
Ohio	8,941,915	76,996	199,203	1,715
Oklahoma	2,625,837	67,134	46,769	1,196
Oregon	2,925,076	72,601	70,294	1,745
Pennsylvania	10,065,116	78,618	205,880	1,608
Rhode Island	799,932	75,730	20,194	1,912
South Carolina	3,004,831	61,371	67,568	1,380
South Dakota	623,572	72,638	9,288	1,082
Tennessee	4,597,744	69,660	105,301	1,595
Texas	15,201,691	55,341	382,252	1,392
Utah	1,891,575	63,138	40,989	1,368
Vermont	488,688	78,060	10,390	1,660
Virginia	6,071,736	72,429	181,516	2,165
Washington	5,095,928	71,069	109,435	1,526
West Virginia	1,218,362	66,067	19,836	1,076
Wisconsin	4,542,861	78,714	67,237	1,165
Wyoming	450,251	76,821	8,535	1,456

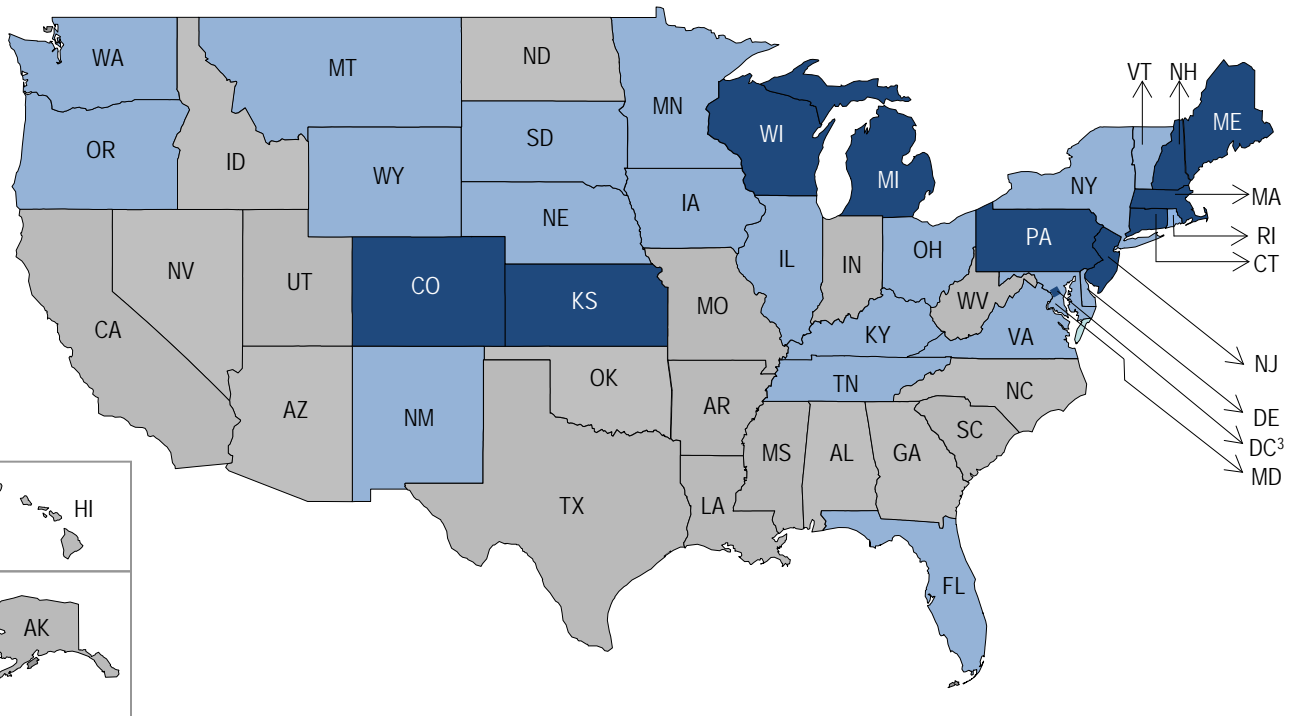
¹ "Active Registrations" reflect the total number of phone numbers registered on the National Do Not Call Registry as of September 30, 2016.

² Population estimates are based on the 2015 U.S. Census population estimates (Table NST-EST2015-01 – Annual Estimates of the Population for the United States, Regions, States, and Puerto Rico: April 1, 2010 to July 1, 2015).

³ "FY 2016 Complaints" reflect National Do Not Call Registry complaints received by the Commission during fiscal year 2016.



State Rankings for National Do Not Call Registry Registrations by State Population



Rank ¹	Consumer State	Active Registrations	Active Registrations per 100,000 Population ²
1	New Hampshire	1,200,259	90,204
2	Connecticut	3,121,356	86,924
3	Massachusetts	5,704,559	83,959
4	Colorado	4,385,799	80,376
5	Maine	1,066,511	80,229
6	New Jersey	7,168,934	80,028
7	Kansas	2,323,522	79,801
8	Wisconsin	4,542,861	78,714
9	Michigan	7,809,488	78,704
10	Pennsylvania	10,065,116	78,618
11	Iowa	2,450,893	78,456
12	Vermont	488,688	78,060
13	Delaware	734,565	77,655
14	Minnesota	4,255,335	77,516
15	Nebraska	1,468,110	77,424
16	Ohio	8,941,915	76,996
17	Wyoming	450,251	76,821
18	Maryland	4,593,602	76,478
19	Illinois	9,829,741	76,437
20	Rhode Island	799,932	75,730
21	Montana	779,301	75,444
22	Kentucky	3,279,331	74,108
23	New Mexico	1,529,042	73,332
24	South Dakota	623,572	72,638
25	Oregon	2,925,076	72,601

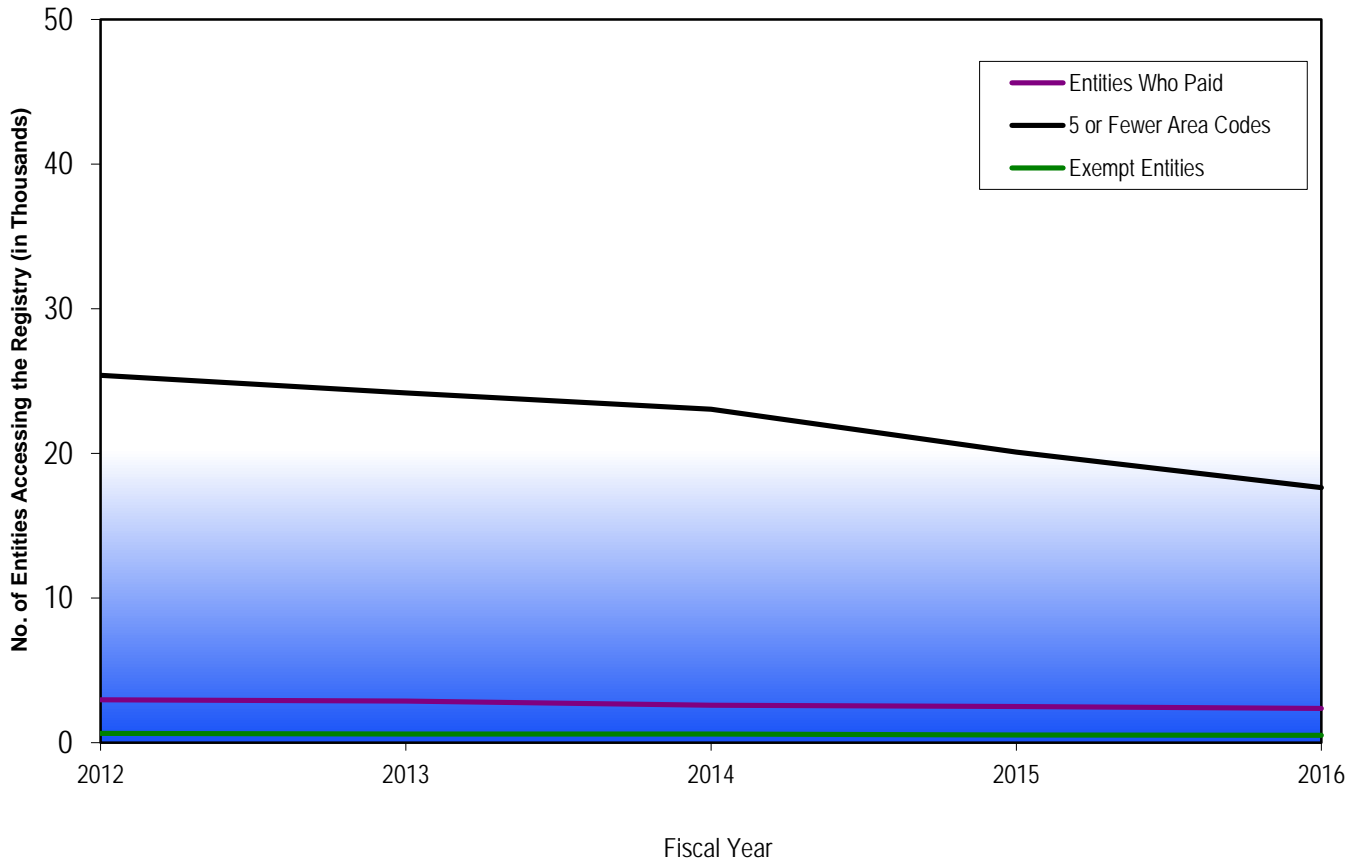
Rank ¹	Consumer State	Active Registrations	Active Registrations per 100,000 Population ²
26	Virginia	6,071,736	72,429
27	Washington	5,095,928	71,069
28	Florida	14,389,449	70,984
29	New York	13,822,538	69,826
30	Tennessee	4,597,744	69,660
31	Idaho	1,146,623	69,285
32	Alabama	3,331,985	68,574
33	Georgia	6,972,018	68,254
34	North Dakota	514,180	67,930
35	Oklahoma	2,625,837	67,134
36	Arkansas	1,989,596	66,805
37	North Carolina	6,706,628	66,780
38	Nevada	1,922,818	66,514
39	Arizona	4,520,322	66,202
40	West Virginia	1,218,362	66,067
41	Missouri	3,981,945	65,453
42	California	25,548,739	65,267
43	Utah	1,891,575	63,138
44	South Carolina	3,004,831	61,371
45	Indiana	4,025,068	60,805
46	Louisiana	2,766,185	59,224
47	Texas	15,201,691	55,341
48	Hawaii	770,366	53,811
49	Mississippi	1,601,601	53,523
50	Alaska	362,861	49,139

¹ Rankings are based on the "Active Registrations per 100,000 Population." "Active Registrations" reflect the total number of phone numbers registered on the National Do Not Call Registry as of September 30, 2016.

² Population estimates are based on the 2015 U.S. Census population estimates (Table NST-EST2015-01 – Annual Estimates of the Population for the United States, Regions, States, and Puerto Rico: April 1, 2010 to July 1, 2015).

³ Numbers for the District of Columbia are as follows: Active Registrations = 605,725; and Active Registrations per 100,000 Population = 90,107.

National Do Not Call Registry Entities Accessing the Registry by Fiscal Year¹



	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016
Entities Who Paid	2,949	2,877	2,582	2,502	2,353
5 or Fewer Area Codes	25,389	24,182	23,049	20,075	17,634
Exempt Entities	631	598	585	521	503

¹ "Entities Who Paid" are telemarketers, sellers and other entities who paid fees to access the Registry. "5 or Fewer Area Codes" includes those entities who accessed five or fewer area codes; the first five area codes are provided to entities at no cost. "Exempt Entities" include organizations that engage in outbound telephone calls to consumers that do not involve the sale of goods or services, such as calls to induce charitable contributions, to raise funds for political purposes, or to conduct surveys. "Exempt Entities" also include those who are engaged solely in calls to persons with whom they have an established business relationship or from whom they have obtained express written agreement to call and who do not access the National Registry for any other purpose.

Appendix:

National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Alabama

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
205	1,098,026	121,525	21,327
251	482,982	35,831	9,351
256	1,074,834	94,261	21,785
334	675,813	51,762	13,372
938	330	86	19

Alaska

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
907	362,861	9,453	1,495

Arizona

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
480	1,327,768	169,035	40,556
520	903,023	114,320	28,046
602	1,036,208	102,276	26,725
623	606,185	85,443	17,415
928	647,138	60,009	15,902

Arkansas

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
479	581,140	49,472	13,258
501	724,475	66,454	18,794
870	683,981	41,488	11,240

Appendix:

National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

California

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
209	899,070	77,106	18,774
213	236,412	24,530	7,621
310	1,594,890	203,752	57,303
323	742,539	73,251	22,448
408	1,214,024	131,146	35,325
415	1,128,350	133,933	38,842
424	41,395	5,940	1,847
442	2,512	306	203
510	1,131,092	126,724	36,258
530	966,408	86,376	21,285
559	777,765	56,864	16,637
562	815,435	93,095	23,750
619	1,143,045	97,807	27,778
626	871,180	95,564	25,942
628	154	109	100
650	791,405	113,481	30,978
657	4,548	1,360	618
661	739,940	78,805	19,268
669	1,397	191	84
707	1,053,035	102,228	23,991
714	1,436,757	187,776	45,610
747	2,669	484	202
760	1,319,109	119,032	29,023
805	1,145,668	131,377	32,585
818	1,320,397	182,316	56,567
831	457,581	41,608	12,040
858	606,220	65,348	16,913
909	1,020,672	112,991	28,734
916	1,357,341	126,448	33,092
925	869,022	100,365	24,237
949	918,162	105,177	30,150
951	940,545	98,005	22,233

Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Colorado

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
303	1,905,414	228,691	52,093
719	832,791	67,646	15,268
720	694,340	43,342	13,504
970	953,254	70,257	19,974

Connecticut

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
203	1,594,526	157,046	39,652
475	2,527	196	90
860	1,524,100	141,414	38,528
959	203	32	23

Delaware

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
302	734,565	75,499	19,559

District of Columbia

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
202	605,725	60,180	20,201

Appendix:

National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Florida

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
239	743,753	73,779	19,894
305	1,201,393	101,567	27,384
321	658,162	70,298	18,627
352	1,034,439	108,565	31,243
386	597,429	57,301	16,477
407	1,273,063	117,972	34,533
561	1,144,092	97,915	28,552
727	1,030,785	99,091	27,144
754	38,322	3,540	1,212
772	446,298	36,119	10,031
786	390,395	48,966	14,382
813	1,073,638	99,656	29,001
850	1,032,498	73,267	24,006
863	494,658	35,851	10,404
904	1,087,094	91,419	27,099
941	774,925	77,966	22,053
954	1,368,505	112,580	30,996

Georgia

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
229	405,822	23,348	6,301
404	1,270,957	104,394	36,568
470	15,833	1,575	796
478	407,863	32,843	8,015
678	1,089,114	78,828	26,377
706	1,252,659	93,926	26,789
762	3,983	445	234
770	1,932,233	213,104	53,684
912	593,554	32,513	9,299

Appendix:

National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Hawaii

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
808	770,366	43,031	11,992

Idaho

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
208	1,146,623	97,479	26,449

Illinois

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
217	907,398	81,035	20,993
224	173,854	13,030	4,285
309	743,042	70,420	18,411
312	510,613	57,670	15,518
331	12,128	1,440	390
618	920,737	79,255	21,197
630	1,396,660	168,488	43,476
708	1,034,050	129,154	38,625
773	1,206,937	120,703	30,365
779	13,828	907	261
815	1,288,845	125,319	31,139
847	1,618,175	218,386	52,820
872	3,474	384	169

Indiana

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
219	534,922	39,476	13,401
260	449,375	19,254	6,376
317	1,076,027	45,458	16,076
574	420,570	17,399	6,966
765	661,203	25,429	8,877
812	882,887	35,753	12,612
930	84	35	26

Appendix:

National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Iowa

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
319	614,707	42,612	10,181
515	664,549	46,767	12,035
563	393,642	23,059	6,405
641	363,833	15,031	3,556
712	414,162	19,629	5,379

Kansas

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
316	482,117	40,099	9,338
620	473,676	19,319	4,609
785	655,188	34,566	9,333
913	712,541	57,559	18,844

Kentucky

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
270	911,504	51,882	11,296
364	25	6	5
502	1,002,677	73,585	19,758
606	538,161	21,005	5,423
859	826,964	57,933	16,536

Louisiana

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
225	501,528	41,312	7,345
318	633,420	46,671	10,077
337	553,288	34,206	6,519
504	638,009	54,438	12,747
985	439,940	32,498	6,137

Appendix:

National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Maine

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
207	1,066,511	62,718	15,715

Maryland

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
240	526,754	31,582	11,014
301	1,596,553	209,241	52,450
410	1,672,501	190,153	49,010
443	797,051	39,378	15,290
667	743	193	150

Massachusetts

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
339	45,912	2,779	997
351	2,361	203	118
413	641,079	57,321	16,642
508	1,588,759	137,264	38,136
617	1,181,370	99,082	33,386
774	231,574	9,289	3,635
781	909,184	78,821	20,759
857	70,959	5,198	2,055
978	1,033,361	88,342	23,285

Appendix:

National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Michigan

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
231	535,309	37,610	9,846
248	1,259,403	133,361	35,141
269	595,864	48,009	12,946
313	709,326	54,853	15,781
517	680,286	51,543	15,783
586	735,446	67,295	18,051
616	759,264	69,767	18,397
734	930,280	82,648	25,134
810	628,252	48,942	14,216
906	237,608	14,469	4,102
947	1,001	196	46
989	737,449	45,163	13,365

Minnesota

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
218	605,884	32,210	8,274
320	401,139	20,764	5,261
507	616,709	33,915	9,745
612	832,578	53,352	18,266
651	784,856	58,264	15,685
763	526,425	44,671	11,595
952	487,744	40,629	10,687

Mississippi

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
228	251,681	16,824	4,024
601	788,496	48,455	11,955
662	551,848	26,864	7,502
769	9,576	618	282

Appendix:

National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Missouri

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
314	1,059,803	68,452	17,745
417	633,589	33,687	8,833
573	679,525	25,279	6,905
636	449,955	30,804	7,001
660	252,160	7,810	2,180
816	906,913	47,155	14,374

Montana

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
406	779,301	52,746	15,073

Nebraska

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
308	289,015	14,293	3,743
402	1,178,800	87,549	26,670
531	295	83	31

Nevada

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
702	1,325,595	136,094	32,391
725	843	216	167
775	596,380	56,892	15,986

New Hampshire

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
603	1,200,259	94,639	24,518

Appendix: National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

New Jersey

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
201	1,218,195	138,468	35,799
551	53,494	3,566	1,318
609	1,260,713	137,987	33,248
732	1,492,453	170,065	45,856
848	53,124	3,014	1,215
856	767,480	86,217	22,856
862	98,195	5,723	2,430
908	1,000,587	115,268	30,398
973	1,224,693	125,881	34,310

New Mexico

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
505	1,118,212	88,730	23,433
575	410,830	24,945	7,917

New York

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
212	706,128	116,972	24,379
315	1,095,980	94,303	26,040
347	557,414	37,893	13,222
516	1,312,031	131,751	41,581
518	1,116,311	104,322	25,618
585	885,777	89,066	25,579
607	618,255	56,994	13,570
631	1,138,341	111,128	32,884
646	596,955	36,070	14,953
716	1,081,040	95,146	23,999
718	1,559,362	159,751	38,575
845	959,398	96,735	28,441
914	862,379	101,334	25,372
917	1,312,230	84,334	37,633
929	20,926	637	345
934	11	4	4

Appendix:

National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

North Carolina

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
252	659,568	40,060	11,359
336	1,220,218	83,986	20,795
704	1,490,890	118,413	31,561
743	15	8	8
828	936,582	71,117	18,955
910	934,307	57,444	18,299
919	1,387,789	116,016	32,797
980	74,741	4,148	1,584
984	2,518	135	89

North Dakota

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
701	514,180	20,636	5,226

Ohio

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
216	682,934	68,405	16,390
220	74	25	19
234	17,480	3,235	851
330	1,605,862	152,959	35,324
380	8	8	8
419	1,238,543	90,908	25,516
440	1,000,524	100,606	25,420
513	1,195,735	121,833	31,364
567	62,387	2,706	974
614	1,093,236	104,578	27,035
740	965,071	60,183	16,285
937	1,080,061	89,238	23,519

Appendix:

National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Oklahoma

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
405	1,081,919	73,669	19,678
539	649	112	51
580	518,469	25,500	7,668
918	1,024,800	68,831	19,357

Oregon

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
458	584	940	38
503	1,630,689	166,899	39,834
541	1,174,900	105,867	26,729
971	118,903	13,527	1,996

Pennsylvania

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
215	1,409,806	143,058	35,028
267	445,003	25,580	9,146
272	133	26	13
412	1,119,654	81,726	22,024
484	442,215	23,465	7,815
570	1,198,093	80,187	23,537
610	1,662,442	166,740	41,682
717	1,513,268	101,046	27,309
724	1,258,089	80,362	21,629
814	1,016,111	61,461	18,181
878	302	95	69

Rhode Island

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
401	799,932	75,981	20,533

Appendix:

National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

South Carolina

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
803	1,013,828	79,364	21,949
843	1,051,408	75,570	22,966
854	68	35	35
864	939,527	74,381	20,016

South Dakota

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
605	623,572	33,760	8,971

Tennessee

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
423	1,007,061	81,562	22,793
615	1,194,658	108,086	28,310
629	166	54	47
731	350,229	24,050	5,468
865	726,323	65,782	18,763
901	723,161	68,131	17,494
931	596,146	44,021	12,213

Appendix:

National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Texas

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
210	1,093,569	103,686	30,186
214	1,328,798	125,310	40,109
254	507,385	37,943	9,782
281	1,407,653	145,524	36,861
325	290,213	22,639	5,738
346	1,587	185	162
361	399,255	24,185	8,073
409	383,685	23,478	6,318
430	1,519	73	31
432	237,504	12,859	3,989
469	343,464	27,357	8,571
512	1,262,519	148,779	44,855
682	96,708	6,832	2,598
713	1,056,332	91,439	27,760
737	1,431	245	167
806	514,588	33,867	9,485
817	1,389,500	147,658	40,953
830	334,879	19,437	5,657
832	779,008	44,811	19,117
903	901,633	61,434	15,943
915	320,417	24,890	8,369
936	359,077	19,896	5,730
940	372,238	24,428	7,129
956	355,819	16,084	5,435
972	1,134,217	122,754	31,041
979	328,693	18,594	6,080

Utah

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
385	13,519	1,798	548
435	427,803	28,717	7,810
801	1,450,253	114,987	31,525

Appendix:

National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Vermont

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
802	488,688	35,262	10,251

Virginia

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
276	283,449	17,688	5,671
434	448,804	31,622	10,638
540	1,153,990	92,956	27,986
571	296,665	23,432	8,445
703	1,588,647	230,192	69,610
757	1,279,295	101,247	31,483
804	1,020,886	83,697	27,035

Washington

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
206	1,033,083	116,846	24,645
253	753,502	75,889	14,878
360	1,440,950	134,248	29,490
425	903,904	92,095	20,592
509	964,489	63,195	16,771

West Virginia

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
304	1,214,253	82,100	19,336
681	4,109	212	114

Appendix:

National Do Not Call Registry Registration and Complaint Figures by Consumer State and Area Code

Wisconsin

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
262	840,824	53,180	15,084
414	765,646	39,374	12,171
534	67	26	9
608	984,617	46,467	15,434
715	891,316	30,219	9,731
920	1,060,391	41,947	14,171

Wyoming

Area Code	Active Registrations as of Sept. 30, 2016	FY 2012 through FY 2016 Complaints	FY 2016 Complaints
307	450,251	35,683	8,561



1-888-382-1222
donotcall.gov